Installation guide (UK/INT)

tiptel 218 USB video phone

tiptel

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Instruction

Summary

Plugging it into your computer's USB port, you can make and receive Skype calls. The tiptel 218 USB video phone in high grade of quality has large LCD with back-light. Phone rings for all incoming calls. You can dial Skype numbers on the phone. And with the high quality camera, you can talk face-to-face with people all over the world.

Features

1. Commercial video phone in high grade of quality, ideal for conference calls
2. With high quality camera, you can talk face to face with people all over the world
3. Start or stop video by phone keypads
4. Large LCD with blue backlight
5. Phone rings for incoming calls, ring style selectable
6. Dial Skype contacts and Skypeout number by phone keypads
7. Echo cancellation, noise reduction, full duplex communication

Camera technical data

1. Definition: 300K
2. Supports up to 30fps
3. VGA video display
4. 320 x 240 high resolution CMOS sensor
5. Focus range: 5cm-infinity
6. Auto-adjust brightness
7. Glass lens

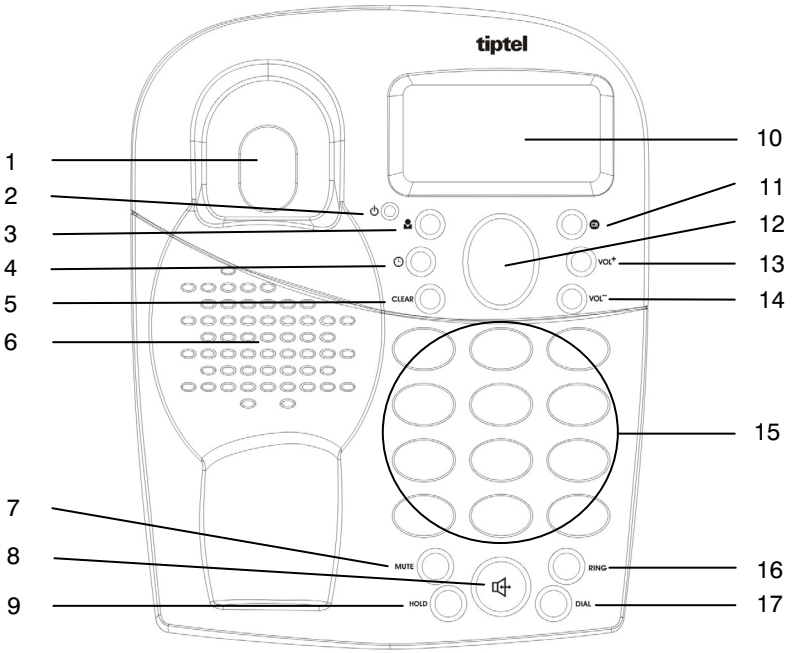
System requirements

1. Windows® XP
2. Min. USB 1.1
3. 1 GHz Pentium® III or higher IBM® compatible PC
4. Memory: min. 512 MB RAM
5. Videocard min. 16 MB memory, 32 MB prefered, 32 bit colordisplay adapter
6. Free harddisk space: minimaal 30 MB
7. Skype version 2.0 of hoger

Package contents

1. tiptel 218 USB video phone
2. Camera
3. User manual
4. USB cable
5. Installation CD

Using the tiptel 218 USB video phone



1. Hookswitch
2. LED on / off
3. Contacts key
4. Call list
5. Clear key
6. Speaker
7. Mute key
8. Handsfree key
9. Hold key
10. Display
11. Video on / off
12. Navigation key
13. Volume +
14. Volume -
15. Digital keys
16. Ringer melody
17. Connect key

Keypad instruction

: Contacts

1. Press to switch to “Contacts” tab at ready state, press again to scroll the Skype Tab.
2. Press to switch between the hold calls while talking.

: Call List

1. Press to switch to “History” tab at ready state, press again to scroll the Skype Tab.

CLEAR

1. Press to clear any numbers you have input for a call.
2. Press to scroll the Skype tab at the ready state.
3. During a call you can press **“Clea**r” to enable mute, press **“Clea**r” again to disable mute.

Navigation key:

1. Scroll the contacts list or call list.
2. Adjust the speaker volume while talking.

: Video key:

1. Start or stop my video

VOL⁻/ VOL⁺**-keys:**

1. Adjust the speaker volume

MUTE**- key:**

1. During a call, you can press “Mute” to mute the microphone, press again to disable mute.
2. At ready state, you can press “Mute” to open/mute the speaker

HOLD**-key:**

1. Press to hold the current call, press again to reactivate the call

: Handsfree key:

1. Press to activate the handsfree function. Press again to deactivate the handsfree function.

RING :

1. Press to scroll the ringer style at ready state.

DIAL :

1. Press to make a call

✱+ :

1. Press to input “+” at the ready state, else input “*”.

#♫ :

1. Press to call out.

0-9 : Digital keys:

1. Press to input digital numbers.
2. Press to send DTMF message while talking.

⏻ : on/off LED:

1. This LED indicates whether the phone is switched on or off.

Run Skype

Download Skype software and install it (www.skype.com). The version must be 1.0.0.106 or higher. To make video call, version 2.0 or higher is required.
Run Skype and log in with Skype account.

You can create a Skype account as shown below:

Create a new Skype account
What would you like to do?
New Users - Create a Skype Account
Existing Users - Log in to Skype
* Choose Skype Name
usb-phone
From 6 to 32 characters (9 used)
Skype Name must start with a letter, it can contain numbers, but you should not use spaces.
* Password
From 4 to 20 characters (6 used)
* Repeat Password
Log this user on automatically
Your E-mail Address
Important Note: Please enter your valid email address or else we will be unable to send you your password if you forget it!
Please contact me about new features, services and other Skype stuff
Fields indicated with red asterisk (*) are required.
Next >
Cancel

After software's startup, the icon will appear to the system tray as shown below:

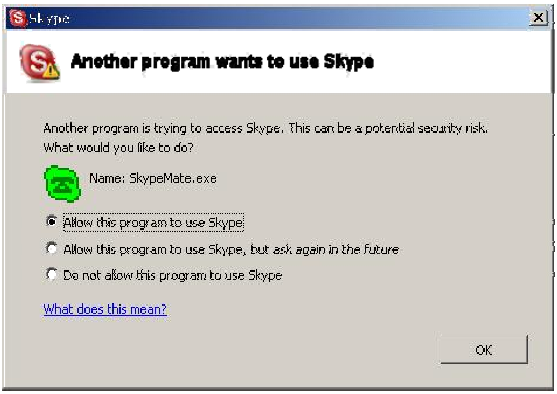
That indicates the Skype are successfully connected to Internet. If the icon is shown like this:

please check your Internet connection.

Run Manager for Skype

Insert the installation CD or download the Manager for Skype software from www.tiptel.org, then install it.

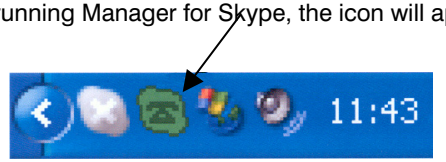
Run Manager for Skype
Double- click the icon on the desktop, the Skype program will pop up the window as shown below:


Another program wants to use Skype
Another program is trying to access Skype. This can be a potential security risk.
What would you like to do?
Name: SkypeMate.exe
Allow this program to use Skype
Allow this program to use Skype, but ask again in the future
Do not allow this program to use Skype
What does this mean?
OK

Select the first option “Allow this program to use Skype”, click “OK” button.

Note: If you selected the wrong option, you can make another selection. Please see **FAQ** /**problem 3** for detail.

After running Manager for Skype, the icon will appear to the system tray as shown:

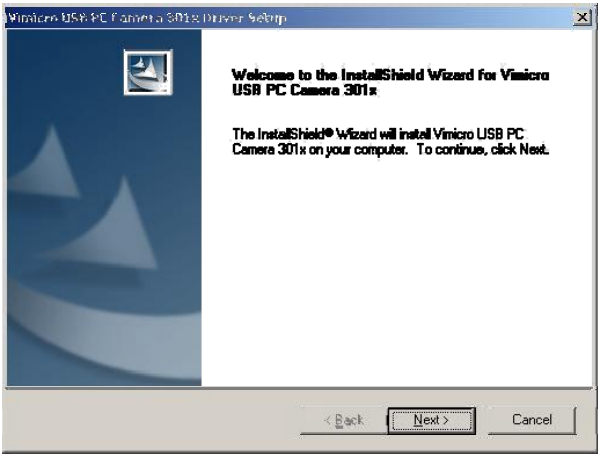


That indicates the device and Skype are connected successfully. If the icon shown as (the phone is green and the outside is grey), please run Skype first.

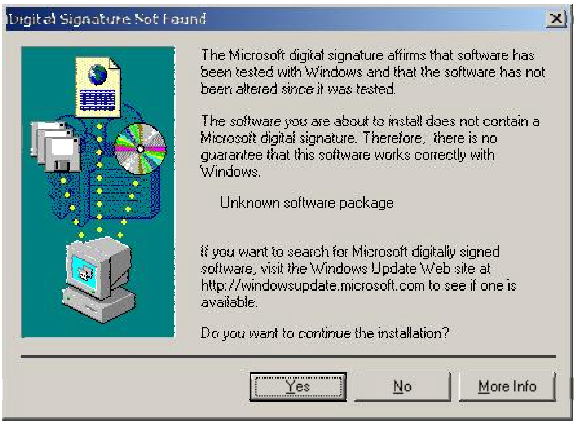
If the icon shown as (the phone is red and the outside is green), it means the tiptel 218 USB video phone is connected incorrectly. Please reconnect the tiptel 218 USB video phone to PC.

Install camera driver

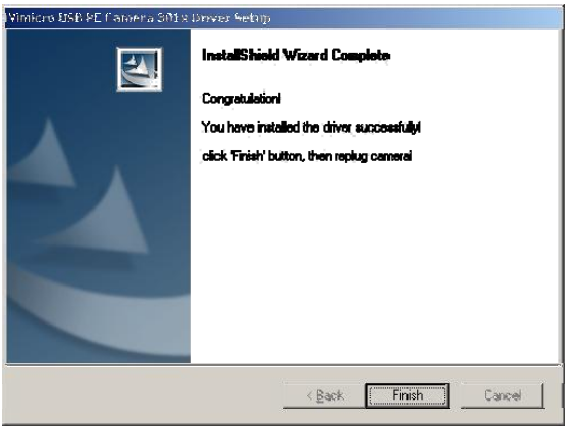
Insert CD to CD- ROM, click **Install camera driver**
The program will pop up the window as shown below:


Welcome to the InstallShield Wizard for Vimicro USB PC Camera 301x
The InstallShield® Wizard will install Vimicro USB PC Camera 301x on your computer. To continue, click Next.
< Back
Next >
Cancel

Click **Next** to start installing the driver.


Digital Signature Not Found
The Microsoft digital signature affirms that software has been tested with Windows and that the software has not been altered since it was tested.
The software you are about to install does not contain a Microsoft digital signature. Therefore, there is no guarantee that this software works correctly with Windows.
Unknown software package
If you want to search for Microsoft digitally signed software, visit the Windows Update Web site at http://windowsupdate.microsoft.com to see if one is available.
Do you want to continue the installation?
Yes
No
More Info

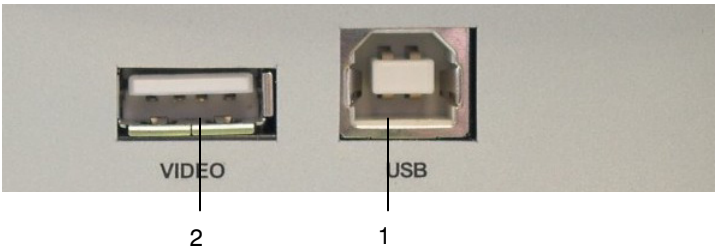
Click **Yes** to continue.



Click **Finish** to finish the installation.

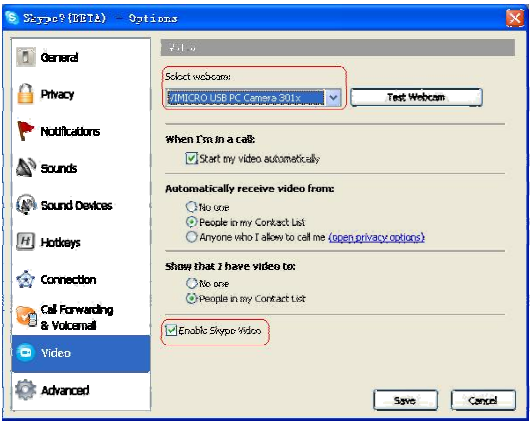
Physical features

1. Connect the tiptel 218 USB video phone to PC, the LCD shows "VOIP Phone".
2. Connect the camera to the VIDEO port of the tiptel 218 USB video phone.

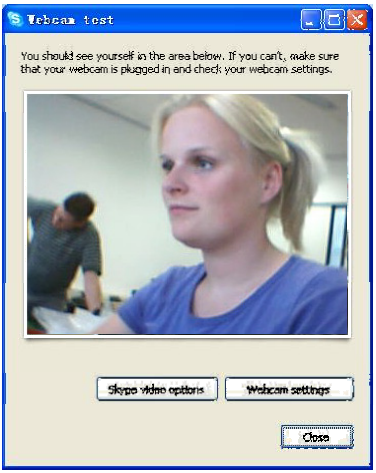


Setting

1. Execute "Tools-> Options -> Video" on Skype interface to open the window as shown on the next page:



2. Select the option “Enable Skype Video”.
3. Set “Select webcam” to “VIMICRO USB PC Camera 301x”.
4. Click **Test Webcam** to check if you can see yourself in the area shown as below:

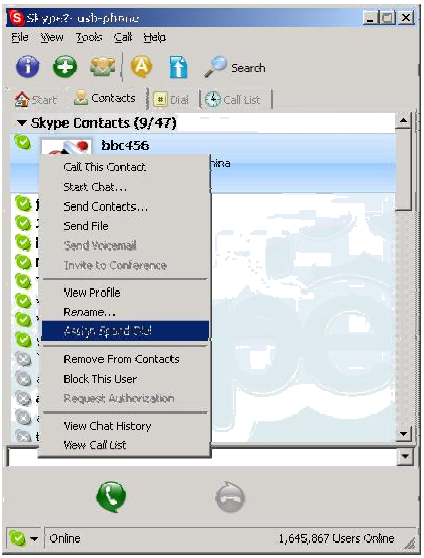

Webcam test
You should see yourself in the area below. If you can't, make sure that your webcam is plugged in and check your webcam settings.
Skype video options
Webcam settings
Close

5. Click **Close** to go back to previous menu.
6. Click **Save** to save the setting.

Now the camera is ready. You can make video calls with your friends who has PC camera too.

Call another Skype user

1. Add "bbc346" to Contacts
2. Assign Speed-Dial for it, example "11"



3. Press digital "11" on the tiptel 218 USB video phone, this number will be shown on Skype window, then press DIAL key to call out.

Note: If you are making a video call, you can press key to stop the video, press it again to start the video.

Call to normal phone

Press "00"+" country number" + "phone number", then press DIAL key to call out.

Example: Call to The Netherlands, Almere, Tiptel, press 0031365366650, then press DIAL key.

0031	36	5366650
country code	city code	destination number

Note:

1. You can input “+”(press “ ” key) instead of “00”.
   For example: Call to The Netherlands, Almere, Tiptel press +31365366650.
2. If you want to use this function, you should buy SkypeOut Credit from www.skype.com first.

Answer a call

When the tiptel 218 USB video phone is ringing for an incoming call, pick up handset or press handfree key to answer the call.

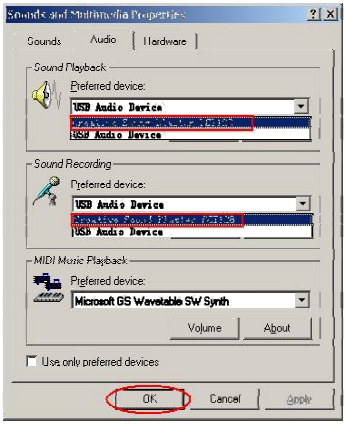
FAQ

Problem 1

I am not able to hear any sound through the earphone?

Solution

Please execute the “Control Panel-> Sound and Video ( ) -> Audio”, set **sound Playback** and **Sound Recording**’s preference device to your sound card. See below:

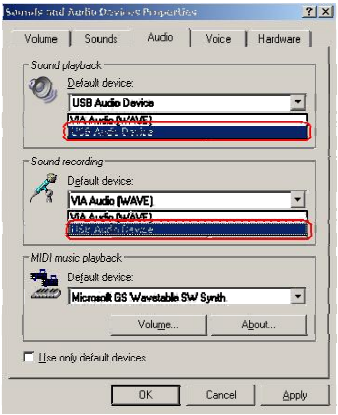


Problem 2

I can’t play music through the tiptel 218 USB video phone?

Solution

Please execute the “Control Panel-> Sound and Video ( ) -> Audio”, set **Sound Playback** and **Sound Recordin**g’s preference device to “USB Audio Device”.

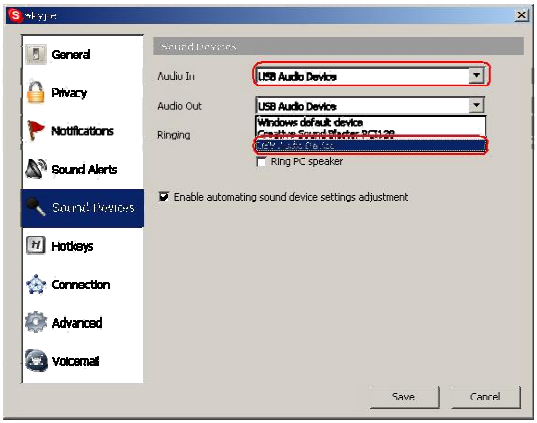


Problem 3

The voice is played from the PC's sound card instead of the tiptel 218 USB video phone when I make/ answer a call?

Solution

Execute "Tools-> Options-> Sound Devices" to open the window as below:



Set "Audio In" and "Audio Out" to "USB Audio Device".

Problem 4

Skype is running, but the icon of SkypeMate still show as (the phone is green and the outside is grey)?

Solution

You have selected the wrong option, go to Skype, execute "Tools-> Options-> Privacy-> "Manage other programs' access to Skype", choose the needed option, click "Change" button to open the "Manage API Access Control" windows, and make another selection.

Appendix

Guarantee

Please contact your local dealer or importer for details of guarantee for non EC countries.

Within the European Community the following guarantee regulation applies:

Your contact for services arising from guarantee obligations is the authorised dealer where you bought the device.

TIPTEL AG will grant a guarantee of 2 years from the date of handover for the material and for the manufacturing of the telecommunications terminal unit.

Initially, the purchaser shall have only the right of subsequent performance. Subsequent performance entails either repair or the supply of an alternative product. Exchanged devices or parts shall become the property of the authorised dealer.

If the subsequent performance fails, the purchaser can either demand a reduction in the purchase price or withdraw from the contract.

The purchaser shall notify the dealer immediately of any defects found. Proof of the guarantee entitlement shall be furnished by standard proof of purchase (receipt or invoice).

The guarantee entitlement shall expire if the purchaser or an unauthorised third party interferes with the device. Damage caused by inappropriate handling, operation, storage or by force majeure or other external influences shall not be covered by the guarantee.

The guarantee shall not cover any consumable material (e.g. batteries) or defects that only slightly impair the value or the usability of the device.
Claims for damage caused by transport shall be asserted to the delivery company.

Notes on settlement:
Repairs can only be conducted by the TIPTEL Service. A warranty repair does not prolong the warranty period – neither for the replaced parts nor for the device. This guarantee is not transferable and shall expire if the device is sold on to another party. It shall also expire if the device is interfered with by third parties or if the serial number on the device has been removed or made illegible. There is a guarantee seal on the device. Please do not damage or remove this seal because otherwise, your guarantee will expire.

The General Terms and Conditions of Tiptel AG, which are part of the contract for a dealer, shall also apply. In the event of a complaint, the defective product shall be sent to the relevant TIPTEL subsidiary, the importer or dealer along with a description of the defect and the proof of purchase.

CE sign

This device is approved for the connection and use within the analogue public telephone networks in all EC countries – according to the European Requirements. Due to technical deviations in individual countries, we cannot grant an unlimited guarantee for the successful operation at all types of telephone accesses.
TIPTEL AG hereby declares that the device complies with all fundamental requirements of the European directive 1999/5/EC. This conformity is confirmed by the CE sign on the device.
Further details on the declaration of conformity can be found under the following internet address: http://www.tiptel.org

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(NL) 06/2006